

CHUCK E. FOCUS

- Celebrate Accomplishments - Share Knowledge - Spread Culture -

Company Wide Sales Growth

Restaurant	2018	2019	YOY%
Jacksonville, NC #374	\$4,594	\$16,952	269.0%
Bloomington #345	\$10,127	\$17,303	70.9%
Crystal Lake, IL #053	\$18,657	\$29,804	59.7%
Colombia, MO #748	\$8,442	\$13,333	57.9%
Topeka, KS #961	\$15,718	\$24,165	53.7%
Peoria, IL #360	\$9,621	\$14,763	53.4%
Hattiesburg, MS #566	\$14,322	\$20,872	45.7%
Madison, WI #604	\$17,515	\$25,077	43.2%
Sioux Falls, SD #860	\$16,569	\$23,482	41.7%
Streamwood, IL #059	\$38,154	\$54,021	41.6%

District Sales Growth

District	Region	WTD%
Eric Montes	Northeast	18.1%
Joe Ramos	Northeast	15.6%
Frank Cassar	Western	14.2%
Troy Watring	Northeast	12.3%
Tony Reynolds	Western	12.0%
Chad Estrada	Northeast	11.1%
Dustin Gasper	Northeast	9.4%
Denny Lynch	Western	7.9%
Anthony Chapa	Southeast	4.9%
John Chudzinski	Western	4.6%

Birthday Sales Growth

Restaurant	2018	2019	WTD%
St Pete, FL #460	9.4%	30.9%	21.4%
North Hills, PA #544	11.7%	30.7%	18.9%
Middletown, NJ #480	25.4%	42.8%	17.4%
Colombia, MO #748	8.6%	25.7%	17.1%
El Paso, TX #852	12.2%	27.3%	15.1%
E. Hanover, NJ #525	17.0%	30.4%	13.4%
Staten Island, NY #494	18.6%	31.3%	12.7%
Dover, DE #759	13.2%	25.1%	11.9%
Brick, NJ #500	14.3%	25.6%	11.4%
Chi - Matteson #073	11.2%	22.5%	11.3%

Tesser Remodels Sales Growth

Restaurant	2018	2019	YOY%
OKC - Towne S., OK #888	\$21,017	\$25,971	23.6%
Grand Rapids, MI #828	\$27,091	\$32,361	19.5%
Lafayette, LA #715	\$37,824	\$44,857	18.6%
Killeen, TX #732	\$30,995	\$36,450	17.6%
Foothill Ranch, CA #371	\$25,233	\$29,359	16.4%
El Paso, TX #852	\$26,893	\$31,006	15.3%
Stockton, CA #631	\$32,651	\$37,430	14.6%
San Bruno, CA #444	\$30,597	\$35,018	14.4%
Newark, CA #321	\$23,813	\$26,648	11.9%
N. Olmstead, OH #559	\$17,554	\$19,431	10.7%

Support Center FUNdamentals Training

~ Class of September, 2019 ~

Another successful FUNdamentals class
is in the books!

Welcome everyone to the Chuck E. Family!

*Chris Boulton - IT,
Cory Loria - Strategic Initiatives,
Kim Hoagland - Sales Center,
Deb Hallmark - Talent Acquisition*



MILESTONES-

- Reach and Achieve! -

Ziomari Rivera ~ 054

Wendi Flores ~ 446

Katherine Jauregui ~ 451

Amy Florio ~ 468

Derek De Ladurantaye ~ 826

Dasha Rutledge ~ 637

Nancy Smith ~ 668

Jennifer Gonzalez ~ 571

Atziry Sanchez ~ 863

Armando Frausto ~ 367

Yesenia Peralta ~ 489

Bonifacio Cruz
Cast Member #442
15 Years

Araceli Torres
Sr. Asst. Mgr #059
25 Years

Janice Rougier
Opening Coordinator #309
35 Years

Kiersten Granado

Team Concord, CA #379

Adam Shafran, AD

~ Jackie is fantastic, we're very happy with her, she is wonderful! ~



Makayla Dunbar & Topaz Drake

Team Concord, CA #379

Adam Shafran, AD

~ We had a very good time with Topaz. She was awesome thank you. ~

~ Makayla was very patient and helpful with my son's whole party. ~



Camille Okon

Team Concord, CA #379

Adam Shafran, AD

~ My host Camille was very attentive to my party and made it a great experience for my son who is overly frightened of Chuck E. but still made it work. Will definitely be back for more parties in the future. ~



Reminder:

Continue to send in your Ruby Pin achievers to

learning@cecentertainment.com so they can be featured in the Focus!

DEAR CHUCK E...

- You're the BEST! -

I recently took my son to your Chuck E. Cheese location in Kennesaw, GA off of Barrett Parkway. It wasn't a special occasion or anything I just didn't feel like sitting in traffic. When I walked in, I experienced the best service ever. The lady that was working the front cashier was also coordinating a birthday party, teaching choreography to the kids and making sure kids did not leave without checking their arms. She was absolutely great and I could tell that she thoroughly enjoys her job. These are the types of employees that you all should keep around forever.



Southeast
Kennesaw, GA #117
RVP Bill Eich
DM Joe Risnear
GM Louis Vilsaint

I brought my daughter to Chuck E. Cheese in Peoria for her 7th birthday. Just wanted to pass along that each worker was pleasant, interactive, and professional. There was also a particularly helpful lady at the front desk who definitely works very hard. Thanks for making such an important day so special!

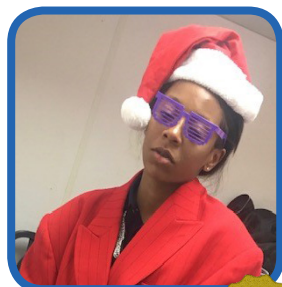


Northeast
Peoria, IL #360
RVP Chris Kelly
DM Joe Ramos
GM Becky Jacobs

We had the best 6th birthday for my daughter Zoe today. Kendall took such great care of our party, I can't begin to tell you how kind and patient he was. He didn't know, but my daughter has special needs and he really truly made her feel extra special. Thank you for an amazing visit, we will be back soon!



Western
Escondido, CA #788
RVP Jim Brawley
DM Patty Cedillo
GM Kenia Cardenas
Party Server Kendall



Adam Shafran's district is in the spotlight this week, as they get to celebrate another Sapphire Pin earner, Destiny Brown! Destiny joined the Chuck E. family 1 year ago and loves hosting parties! You will always find Destiny staying involved with all the guests in the party and creating A&B moments left and right. Thank you Destiny for all you do, your Sapphire Pin is very much deserved!

~ Destiny was great, very helpful, polite, and worked very hard to make our daughter feel special.

Thank you for your hard work and getting all that was needed. ~

~ Wonderful host. Everything set up by the time we arrived. Made everything easy to add on stuff and subtract things that were not needed. ~

~ Our host Destiny was amazing. She provided fast and friendly service. Will definitely be coming back because of Destiny's amazing service. ~



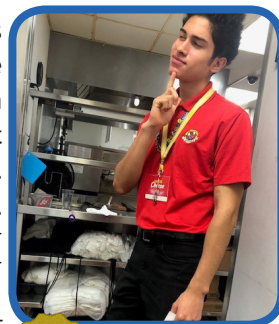
In June, Gianni had hit his first goal of earning his Ruby Pin. Now just 3 months later, we get to celebrate Gianni's next accomplishment of earning his Sapphire Pin! Gianni's main priority is to ensure that parents forget they are hosting a party and are able to sit back and enjoy everything. He is always on top of it all, including interacting with the birthday star to make them feel extra special.

Thank you Gianni for all you do. Your Sapphire Pin is very much deserved.

I was really impressed by Chuck E. Cheese they took such great care of us. Gianni's guest service was very informative and very helpful throughout the entire time at our event we really appreciate it thank you. ~

~ What a great experience! Gianni did a wonderful job attending to not only my son but our entire party. Thank you for the hard work and making the day special for our family. ~

~ Our host kept me on schedule and was able to make adjustments for my special needs son. ~



THE MORE YOU KNOW...

Learning & Development

Secret Shopper Visits

Secret Shopper time is coming up once again. Here are some useful tips to help you and your Team get ready to impress and succeed to 100%!

- Bathroom cleanliness is one of the main places moms judge how clean a restaurant is. Make sure your restrooms are being checked, stocked, and cared for throughout the day!
- Managers:** be on the floor and interact with our guests! Make sure everyone is having the experience of a lifetime!



Risk Management

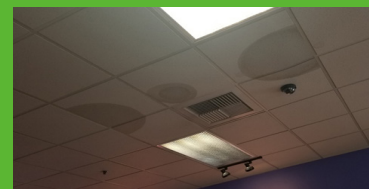
Tip of the Week:

Gameroom Safety:

- Make sure all unused electrical outlets have childproof covers on them.
- Use extension cords wisely to prevent slip and fall hazards.
- Make sure 'no climbing' decals are posted to games

Facilities

TIP OF THE WEEK



Ceiling Tile Leaks/Roof Leaks

Before submitting a work order for ceiling tile leaks, check above the ceiling tile(s). It is possible that the leak is not coming from the roof or HVAC equipment. There are pipes that could be for the sprinkler system or hot water.

Knowing where the water is coming from helps the Facilities department to send the correct service provider.

Audit

TIP OF THE WEEK

Cash handling: Make sure all voids have a completed/signed void slip and supporting documentation before you file/retain.



Sales Contest

Region Leaders

Southeast

Bradenton, FL #720
Ft. Wayne, IN #946
Houston Meadows, TX #571



Western

Bell, CA #446
Mississauga, ON #844
Regina, SK #872

Northeast

Bronx, NY #523
Hempstead, NY #527
Queens, NY #647



1 week to go!
Let's have a super
strong finish to the
contest!



CAREER GROWTH OPPORTUNITIES

Tech Manager

Indy Wash, IN	714	Frederick, MD	770
Cerritos, CA	362	Everett, MA	755
Laguna Hills, CA	378	Hattiesburg, MS	566
Macarthur Park, CA	397	Staten Island, NY	494
San Jose, CA	404	Patchogue, NY	496
Murrieta, CA	414	Howard Beach, NY	649
Hartford, CT	470	Mayfield Heights, OH	547
Douglasville, GA	613	White Settlement, TX	090
Chicago, IL	063		

General Manager

Anchorage, AK	589
Calgary, AB	874
Waterbury, CT	463
Orlando, FL	718
Springfield, MA	476
Reno, NV	316
Manchester, NH	472
N. Richland Hills, TX	579
Janesville, WI	728
Reno, NV	316
Orange, CA	785
Jonesboro, AK	668
Oklahoma City S, OK	888



peter
piper
pizza

Peter Piper Pizza

Miami Gardens, FL #1268
Foothills, AZ #1288

General Manager
Tech Manager

To view all open Chuck E. Cheese positions, visit www.chuckecheese.com/careers

To view all open Peter Piper Pizza positions, visit <http://www.peterpipercareers.com/search-jobs.html>

